

## Shipping, Return, & Local Pick Up Policy

For your convenience shipping costs will be calculated and added to the end of your order. The United States Postal Service directly calculates shipping costs.

Please allow 5-7 business days for your order to be shipped. Orders are usually shipped out much faster, but during peak times it may take longer. Remember some of Mamas Blooming products are hand made in small batches. Mamas Blooming tries to keep all products in stock.

Mamas Blooming does not ship internationally or those with an APO/FPO address.

If you need further assistance with shipping information please email Mamas Blooming. [andrea@mamasblooming.com](mailto:andrea@mamasblooming.com)

### Return Due To Wrong Address

If you provided Mamas Blooming with an address which is incorrect and your package cannot be delivered, Mamas Blooming will re-ship out your order once the correct address is given and the original package is returned to Mamas Blooming. The customer will be responsible for shipping charges to reship the original order. Original shipping charges will not be refunded if the customer decides to cancel the order. Mamas Blooming will not give refunds for an incorrect shipping address given.

### Returns, Refunds, Packages not delivered

Mamas Blooming does not accept returns or refunds on hand crafted products. Mamas Blooming will offer exchanges or refunds for unworn & unused clothes items. Buyer is responsible for paying return shipping and to re-ship new product.

Mamas Blooming is not responsible for lost, held, or damaged packages. We are not responsible for mis-delivery errors via carrier. Shipping is a service you purchase from USPS along with your order from MB, so any shipping issues must be handled by USPS. We are responsible for your new purchase until it reaches the Post Office, after that, it is out of our control.

**Lost , Damaged, or Stolen Packages** - We are not responsible for lost, damaged or stolen packages confirmed to be delivered to the address entered for an order. Upon inquiry, we will confirm delivery to the provided address, date of delivery, tracking information and shipping carrier information for the customer to investigate. YOU ARE RESPONSIBLE TO FILE THE CLAIM WITH USPS. That means even if your package was not delivered. MB has no way of finding orders once they have been delivered to the USPS.

### Pre-Order Sales

Pre-order products are not in stock, but will be delivered to you in 3-5 weeks. Some buys may take longer.

\*I always strive to work with trusted companies for the highest quality, however, things sometimes happen out of my control.

\*Sometimes during the process of a buy being open, items may go out of stock, making an item you have ordered unavailable. If this occurs I will either offer you your money back or try to replace the item with a similar product or item.

\*If exchanges need to be made the customer will be responsible for shipping costs. A refund will be given once the product has been received by Mamas Blooming and the product(s) is new unworn, unused quality.

### **Local Pick Up**

All orders for local pick up should be picked up within 3 weeks from being notified your order is ready for pick up. If your order is not picked up you will be charged for shipping charges. If you do not pay your invoice within 2 weeks for shipping charges then you understand your product will be available to purchase in the Mamas Blooming Store without a refund given.